

EHRIS Project Update

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Agenda

- ⦿ Overview of EHRIS Rollout
- ⦿ Lessons Learned
- ⦿ Center Training and Implementation Experience
 - SSC Sue Smith and Dr. Andrews
 - LRC Kelly Cox and Marilyn Mason
 - GRC Patty Oleksiak

SSC Rollout

- Preparations
- Medical Training Feb 1-3
- IH Training Feb 2-3
- Ribbon Cutting Ceremony
- “Go Live” February 4
- On-Site Support for 1 Week
- Chart Reviews and Feedback for 3 weeks

SSC Lessons Learned

- ① Training Feedback
 - Role based training
 - Hands on
- ① System Issues
 - Medical equipment interfaces
 - Site security
 - Demographic feed
 - System performance
 - Scheduling

SSC Go Live Issues

- Impact on Productivity
- Monthly Physical Exams
- Work Process Issues
- Understanding Medical Surveillance
Functionality
- Recordkeeping Issues for Work-Related
Injuries and Illnesses
- Terminology
- Look-up Tables
- Note Templates

LRC Rollout

- ⦿ Preparations
- ⦿ Weekly Teleconference Meetings
- ⦿ Workflow Discussions
 - Scheduling
 - Chart Preparation
 - Testing
 - Types of Visits

LRC Rollout

- ⦿ Medical Role Based Training June 14-16
 - Scheduler/front desk 4 hours
 - Practitioners 4 hours
 - RN/technician 2.5 days
- ⦿ IH training June 15-16
- ⦿ Medical “Go Live” June 17
- ⦿ On-site Support 5 Days
- ⦿ Chart Reviews and Feedback 3 Weeks
- ⦿ IH “Go Live” June 24

LRC Lessons Learned

- ⦿ Training Feedback
 - Adequate training
 - Scenarios
- ⦿ System Issues
 - Medical equipment interface
 - Demographic feed
 - Look-up table

LRC Go Live Issues

- Terminology
- Center Protocols Versus NASA Protocols
- Exam Type for Dx Code
- Managing Surveillance Exams
 - Baseline tests
 - Exit exams

GRC Rollout

- ⦿ Preparations
- ⦿ Weekly Workflow Teleconferences
- ⦿ Medical Training
 - August 9, 10 and 11
 - Role based
 - Hands on
- ⦿ IH Train August 10 and 11

Protocols: Adding Activities to Visit

⦿ Pro's

- Less confusing for the user
- Avoids duplicate counts for linked activities
- Practitioner for clinic visit populates in Exam Activity Tab

⦿ Con's

- Unable to identify activities associated with protocols
- Except in the visit record when completed:
 - Practitioners unable to directly access results of linked activities in Exam Activity Tab
 - Practitioner who completed the exam not displayed
 - Values in the Pass/Fail column not displayed

Protocols: Selecting SEG

⦿ Pro's

- Activities for selected SEG display when SEG selected
- Easier direct access for practitioners reviewing test results in employee record

⦿ Con's

- Status this Visit column confusing
- System changes Incomplete/Complete column for linked activities creating duplicate activity counts

Center Preparations

- Review Protocols
- Define Work Flow Processes
- Lighten Clinic Schedule
- ODIN/Network Password
- Scheduling Setup
- Audiometric Calibration Dates
- Vaccine Inventory